

✓ What should you do?

- Take the material you may need: documentation, flashlight, medication, warm clothes, cell phone and charger, etc.
- Consider the specific needs of babies, the elderly, and others. And remember about pets too.
- Stay away from flood zones and head to higher ground, away from the banks of rivers.
- Preferably travel along the main routes and avoid affected or flooded streets and paths.
- Follow the authorities' instructions at all times. Find out through the media and social networks of official institutions (Civil Protection or Catalan Water Agency).

@emergenciescat
@ProteccioCivilCatalunya
@aigua_cat

✗ What should you not do?

- Avoid using the telephone and leave the lines free for emergency services. Only use it in case of extreme emergency.
- Don't go to pick the children up at school. The teachers already know the action protocols, and they will evacuate them.
- Do not cross rivers, streams or floodplains, either on foot or by car. A vehicle can float in shallow water and be easily dragged.
- If you are driving and floodwaters rise around you, abandon your car and head to higher ground.

Listen out for sirens!

- In the event of a security incident, the population closest to the dam and within its flood zone may have to be evacuated, especially in the first thirty minutes (see the interior map). You must remain calm and follow the instructions of the municipal authorities and Civil Protection.
- For your safety, it is very important that you know this Emergency Plan and that you learn to recognise the sound of the warning sirens. You must differentiate between the sound of two sirens: one warns of the beginning of the incident and the evacuation of the population, and the other indicates the end of the incident.
- When in doubt, always consult verified official channels.

How will you know when the evacuation begins?

- If you have to leave the place where you are, you will hear the sound of the siren warning of the start of the incident and the evacuation of the population, and you will receive warnings from local authorities or Civil Protection.

Learn to recognize the sound of warning sirens



Initial evacuation warning sound



Final sound of the incident

interior.gencat.cat/preses

Portbou Dam Emergency Plan

Information on the operation of the alarm system for possible floods



CONSORCI D'AIGÜES
COSTA BRAVA GIRONA



Diputació
de Girona



AJUNTAMENT DE PORTBOU

protecció civil



Agència Catalana
de l'Aigua



Generalitat
de Catalunya

Although dams are safe infrastructures, it is important that the local population knows both the flood risks in their municipality and the basic instructions in the event of an incident, to know what to do and what not to do.

The emergency plan for a dam is technical document that serves to detect and manage the risk of rupture or serious damage to this facility. The plan defines the areas that could be flooded and establishes the rules for action and information for citizens and authorities, with the aim of protecting people from the risk of flooding and reducing its impact, damage and effects.

The objective of the plan is to allow the area to be evacuated in an orderly and risk-free manner, in accordance with the guidelines of the municipal authorities and Civil Protection.

More information:

Consorci d'Aigües Costa Brava Girona
www.cacbgi.cat

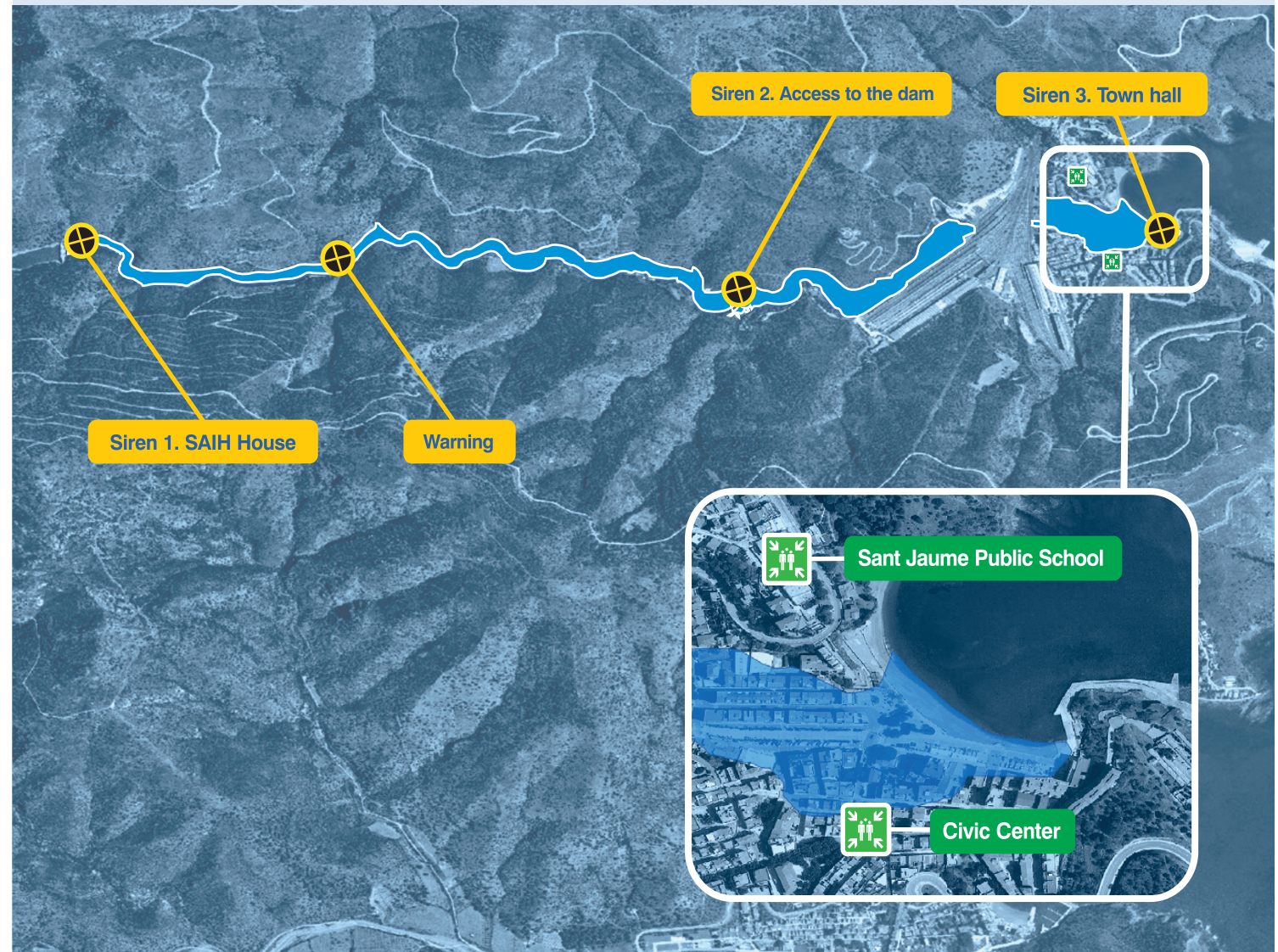
Protecció Civil
interior.gencat.cat

Agència Catalana de l'Aigua (ACA)
aca.gencat.cat



Portbou reservoir and dam

The map shows the approximate modelling of the imminent flood risk area during the first thirty minutes of the incident (dam failure or others).



Affected municipality:
Portbou

- Flood zone during the first thirty minutes
- Warning point for the population
- Evacuation point